

TESTIMONIAL

“Today is my last day with MRCBGK, and with a very heavy heart, I shall bid you all goodbye.

We have indeed come a long way since the start of LRT3 Contact Centre’s operations 2 years ago. I wish to express how happy and proud I am to see that GP Asia has improved by leaps and bounds through the years that I have worked with your good selves.

I would also like to take this opportunity to express how much I admire Mr. Alan and Mr. Ben, that you both are very caring for your staffs. While I hammer you on their performance and competence, you both are always emphatic and look on the other side of the spectrum – the importance of having the right attitude, while skills you can later learn. Those are traits of very good leaders, to see the overall potential and the patience to develop your staff. They are indeed lucky to be a part of the GP Asia family and well looked after. That kind of security involves staff loyalty. For that, I am glad to have learned this from you both.

As for Chung, we have gone through so much in getting the operations right and stable. A lot of frustrations vented, but Chung, never once BREAK in the face of conflict. I admire and respect his strength, calmness and professionalism he had shown throughout our time working together. I would like to praise Chung on the improved reports and so are the call agents’ performance. You are a great guy Chung!

From the bottom of my heart, I wish you and the team very best. God bless you all. And may GP Asia continue to flourish in the future!

Keep in touch!
23 Nov 2018

“Our Happy Client”

Sharifah Naemah,
LRT3-MRCBGK

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LRT3

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