



24 HOURS A DAY, 7 DAYS A WEEK CUSTOMER CARELINE

WE SUPPORT INBOUND CHANNELS AND OUTBOUND CHANNELS

Inbound Channels:

- Enquiry (Usage of ticketing tools for every calls/emails received)
- Complaints/ Feedbacks/ Requests
- Virtual receptionist
- Customer service
- IT Helpdesk
- Fulfillment

Outbound Channels

- Complaints & Feedbacks
- Reminder for all various licenses (Quit – rent/lifts maintenance / parking assessment and etc)
- Managing contractors work in progress and performance monitoring
- Escalation of issues to respective departments/contractor
- 24/7 Live Chat Agent support
- Social Media Responses (Facebook, LinkedIn, Twitter)

Kindly contact us now
We offer you the best services with the best price!

Address :

GP Outsourcing Asia Sdn

*Bhd 3-10-01, NO.1 JALAN
PENGATURCARA U1/51A, PUSAT
PERNIAGAAN UOA SHAH ALAM,
SEK U1, 40150 SHAH ALAM,
SELANGOR.*

MSC status company

Contact :



012 – 2682 480
(call, sms & whatsapp)



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Company website:
www.gpasia.net

Company Facebook:



Company LinkedIn

