

TESTIMONIAL

“Our Happy Customers”

Case: In the event of flash floods, the residential area in Bandar Utama near to the LRT3 site was water clogged. Our contact centre team proactively extended their support in escalating and coordinating the issue to the relevant team and the customer.



“Thank you very much for the prompt response. Our Chairman of BURA (Bandar Utama R/A) has been actively liaising with Mr. Kuang on the day of incidence (12-Oct-18). Happy that our concerns have been managed by the LRT3 Contact Centre proactively.”

-Flooding Issue
Oct 12th, 2018

Jimmy Tan, c/c BURA Chairman
ADUN Bandar Utama

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LRT3

Contact Centre

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